

General terms and conditions

Introduction

Send by searching the site, collect information and ordering the Soins Natural Cosmetics company assumes that you are familiar with and accept the terms and conditions displayed on the website (the contents of this document). If any of the following provisions shall be void or invalid manifested, for whatever reason it does not affect the other provisions.

. Soins Natural Cosmetics Ltd. Established in 2120, Csillag u. Ace 13/1. : HU25130575-2-13 Company registration number: 13-09-173885 Homepage: www.soins.hu

Sale: Soins Natural Cosmetics LTD.

Customer: a natural or legal person who makes an order.

Order - this is communicated by the customer to the website, over the phone with the Seller its intention to purchase goods and services on the website for one.

The contract

Receiver by our site will prepare an order or by telephone, e-mail, place an order, accepted method of data transmission used by the Seller in the form of bringing a commercial process.

By finalizing the order notification for informational purposes, does not constitute acceptance of the order by the Seller. This information can be electronically sent by a website to automatically e-mail or by telephone.

The Seller reserves the right to alter justified circumstances, the amount of products / services covered by the order. From the Buyer shall notify it using the telephone number or email address. In such cases, the amount already paid by the Buyer shall reimburse the Buyer.

According to the laws in force in the account at the same time sales contract.

The Agreement between the Seller and the Buyer's sales contract is considered closed when his order at the customer paid in full and the products are received.

Responsibility

The Seller shall not be liable for any loss or damage which suffer Customer or any third party as a result of the sale to fulfill any of its obligations and not be held accountable in accordance with the order for any damage arising from the use of products and services.

preparing an order declaring the Buyer and irrevocably accept the final version of the General Terms and Conditions published on the website. Use of this site is equivalent to the General Terms and Conditions of acceptance of any changes.

The Soins reserves the right for any time to change the General Terms and Conditions, which, starting from the impression to the customers and website users opposable. The adoption of the General Terms and Conditions of website must confirm the order when finalizing the check box ticking.

from information obtained through written and oral communication between the website and the Buyer and the Seller valid and trusted sources, our best information is complete and correct, but not completely exhausting their absolute accuracy is not guaranteed. The Soins not responsible for the data omission, errors may arise in the home, but is constantly striving to make up the data and correct errors. Information on products and services description / or used do not constitute a contractual obligation on the part of the sale, they only show character.

In the case of certain products or services on the website incorrect price displayed on the website of the Soins reserves the right to change or cancel any orders, including those products and services. If the order has been paid, the Soins repay the amount to the customer's bank account. The Soins reserves the right to correct wrongly displayed outside of the system failure rates and intentions. Due to typical fluctuations in the market prices of the products subject to change without notice. Despite the fact that the website information accuracy when communicating strive happens that we discover errors. In these rare cases, respectfully, we reserve the right to delete an order or a product is problematic in that order.

The Soins not responsible for errors and technical inaccuracies, typographical errors, incorrect documents, for illustration, images of the site involved. information displayed on the site are regularly updated, expanded, improved and / or modifications are possible at any moment.

The Soins reserves the right to change business policies, the General Terms and Conditions, any website or occurring in the course of the electronic / verbal communication errors are corrected.

Disclaimer and use of products

The Soins continuous efforts to information, product descriptions on the website are accurate and understandable, but can not guarantee your website, your blog, the information contained in telephone or electronic correspondence on the social networks completeness, accuracy. It is your responsibility to find the most appropriate ways of using the purchased products, in terms of safety, including legislation on its intended use and possible sale of all or a place for the sale of products made from them.

The Soins forgalmazója to skin care products. Despite the fact that a portion of food grade products, distributing them in Soins no internal consumption.

The website, in social media, the content of the published brochures are printed, electronic correspondence or phone the information provided is not intended for medical councils, these are not intended to diagnose, treat, cure or prevent any disease.

Both individuals and companies who are interested in our products as legal persons must establish or used for the purposes specified in the purchase of our products are based on the timeliness of their own independent judgment. In addition to the Soins company's products control the use of rain does not assume any express or implied warranty achieve the desired effect or result.

When you buy our products for our customers it should be understood that these are not intended to diagnose, treatment or prevention, not be used for that purpose any disease. The information contained in the web site information, is published in order to use this information should not be a substitute for medical evaluation, diagnosis or treatment of diseases. All health complaints seek medical advice.

You agree that the goods are received and thoroughly checks for potential problems indicated in the shortest time. The Buyer agrees that the Seller is not responsible for the storage or problems arising from its use.

Price policy

Prices do not include shipping costs in either case. The transportation costs of the system calculates the website when the order is finalized.

Free shipping on the entire territory of Dunakeszi.

Additional shipping charges:

£ 0 - £ 2999: £ 990

£ 3000 - £ 7999: £ 790

FREE over £ 8000.

Order

The minimum value of the order is not specified. The site offers to purchase only new products, documents required by law in tow.

Order by phone or via e-mail can be sent, but rather suggested the orders made on the website.

If any of the products ordered is out of stock, the Buyer will inform you about this. If the customer does not respond within two working days of the notification or by phone is not available, the order will be delivered without missing a product that the buyer must order again, the Seller is not sent automatically afterwards.

The buyer must examine the goods received and tolerance or if a fault is detected, it must notify the Seller within a maximum of three days. The notifications sent no later than this we can consider.

The Soins reserves the right to customer selection, also reserves the right to refuse to collaborate with clients who have used or have been rejected shipped orders, or limiting their access to in order to make the website Order, the selection of some form of payment or inappropriate behavior and language prepared to refuse to fulfill the order if it finds that its activities violate the Soins interests.

In the event that the order is ready to deliver, (state "Sent") can not be changed, the package is no longer in the company;

All replacement of an order that has already been packaged or is sent to a completely new order will get treated;

If the customer creates several orders a day, and they would like to receive a package: the request must indicate this in advance, otherwise a separate stand-alone order Thus, the sale will be treated as such.

Cancel Orders

If an order has been paid, but has not been sent: In case of cancellation of an order paid £ 700 charged by the Seller to-storage fees, which deducted the amount to be returned;

If an order has been paid for and delivered: such an order can not be "erased"; If the Buyer fails to collect the package, the £ 700 charged by Seller to-storage fees, which deducted the amount to be returned;

If an order has not been paid, but was sent: such an order can not be "erased"; If the Buyer fails to collect the package, the £ 700 charged by Seller to-storage fee and the full cost of the return;

If an order has not been paid, it would have sent the cancellation of orders by phone or e-mail can be requested free of charge.

Transport

Hungary in the field of courier packages that you notify E-mail on the day of delivery. On request package sent to the receiving site, the Customer is required to turn in the order of the selected package Point communicate the exact address.

If the customer is not available in the order given address, two attempts package will be deposited after delivery, which is stored for a few days. If the Buyer fails while looking for a package, the courier returned to the Seller.

Hungary consignment of packets in case the data is accurate and complete delivery of the order was finalized, e-mail displays the shipping costs.

The transport companies and courier services do not provide the temperature control of their vehicles. This has no effect on product quality. In case of extreme weather temperature it is recommended to keep certain products for 24 hours at room temperature.

The Soins reserves the right given order to delay or cancellation if this transport véghezvihatetlen unrelated reasons, such as: fire, explosion, flood, epidemic, strike, governmental action, war, acts of terrorism, protests, uprisings, riots or other Magyar under the law of force majeure situations. The Soins case of cancellation of the order or unsatisfactory performance of the Purchaser up to the notional amount of revenue it harmless.

Payment

In case of the territory of Hungary delivery of the following ways:

No bank transfer, our bank account 10402018-50526770-90901007 K and H

Cash on delivery: the courier upon receipt of the package in cash.

the exercise of withdrawal rights

right of withdrawal only individuals can live according to the laws currently in force. The consumer (customer) may, within 14 calendar days of receipt without having to justify its right of withdrawal without having to incur other costs.

The exercise of the right of withdrawal, the Buyer shall notify its intention to withdraw Soins company in the form of an irrevocable declaration, by post or by e-mail prior to the expiry of the right of withdrawal.

The sale of its intention to withdraw the notification of 14 (fourteen) calendar days to repay the Buyer: the canceled products counter value - for the total cancellation of the order, together with transport costs, in case of partial cancellation does not include shipping costs. The seller may postpone the repayment deadline for the receipt of goods or canceled as long as the customer proves that the products are returned. Applicable to a closer date.

The repayment as specified by the customer bank account is made in writing.

The products are in original packaging with labels intact, and be supplied with all the accompanying document, without damage, and kibontatlanul in the state be returned as the customer took over, ensuring safe transport packaging. The product return the customer's cost, with the same service provider with which the delivery occurred, unless the parties otherwise agree otherwise. No return of products with a physical change, shock, scratches, excessive and / or improper use traces can be found and may not be sold again.

Return Policy

The buyer must examine the goods received under the order, and if deviation or error of any abnormality, it must be communicated within a maximum of 3 days of receipt to the seller. The notifications sent no later than this we can consider.

The Customer may return a product if: your website is not up to the time of purchase display specifications, mistakenly sent to the Seller in the product (not included in the order) or a different

order of presentation, the amount sent. Used product or incomplete sets can not be returned. The costs of the return shall be borne by the seller.

The products are in original packaging with labels intact, and be supplied with all the accompanying document, without damage, and kibontatlanul in the state be returned as the customer took over, ensuring safe transport packaging. The product return the customer's cost, with the same service provider with which the delivery occurred, unless the parties otherwise agree otherwise. No return of products with a physical change, shock, scratches, excessive and / or improper use traces can be found and may not be sold again.

Because of the alleged quality products returned for the sale of an internal audit process subject. If the Seller can not find a quality difference, do not accept a refund or replacement product application.

In case of complaints

All shortages, inadequate product complaint on the transport or incorrect billing of the different product order please do so within three days of receipt of package. The complaints received after this time there is no chance to be considered.

Any complaint reporting form to fill a need by e-mail, will be accepted in written soins@soin.hu E-mail the details.

We are trying as quickly as possible and resolve the complaint in favor of the customer!

Data security

as required by law No. 677/2001 on the protection of personal data and circulation of the personal information that you provide Soins the company is obliged to process safely and only used for the designated purpose only.

The information is intended: to inform the content of Users and Buyers private client accounts, order status, Soins services, the termékkínálatunkról, business offers, promotional products and services, marketing our operations, sales kimutatásainkról.

By taking a sales order create a website, unequivocally, irrevocably and unconditionally agree that the personal information of Soins, together with its business partners in its own database to store

unlimited period of time, process and use for economic activities conducted, sales of follow-up and evaluation of marketing activities to promote .

in this document (General Terms and Conditions) brought to the attention of the rights provided by law are guaranteed, in particular the information right of access to data, the right to intervene, a post entitled to the right to sign and personal data should not be made a unilateral decision In case of violations guaranteed by the law No. 677/2001 on the protection and the free movement rights you have the right to go to court.

Each user Soins letter to send to once a year free of charge as about storing personal data from processing.

Each user can ask the relevant requirements of the protection of personal data and circulation, signed a letter with the address Soins (2120, Csillag u.13 / 1) dated sending incorrect data correction, modification, blocking or deletion.

Each customer can opt out of Soins newsletter, which is at the bottom of the letter sent to the e-mail about opting out of the points.

Similarly, the customer's personal information may be communicated Soins its partners, such as: marketing services, courier services, transport, payments to intermediaries / banks.

Customer 'personal data may be granted for the prosecution, police, judiciary and other state bodies, within the limits of the laws in force and the express request of writing. Soins The company is committed to exclusively provide the personal data only for the reasons mentioned above.

Our company, Soins preserves your privacy and inform them of the status of their orders through this. It uses this information in order to assess the products and services offered. Through newsletters able to draw the user's attention to the ongoing offers, there is the possibility greetings, gift coupons or other special messages to send.

The Soins does not facilitate the sending of unsolicited email (SPAM). Any user who entered your email address on our website, you can request to be removed from the database.

Similarly, if a user does not require any more Soin our newsletters, you can cancel it on the website or by e-mail at the bottom of the newsletter link.

The content of this website and the right to use

Soins the content of this website, including logo cookies, static and dynamic images, text, video and multimedia material are the sole property of the company Soins, all rights reserved use or disclosure is obtained.

Customers only and exclusively licensed to the company Soins written consent copy, distribute, transfer, use or display the contents of any other website in the website content.

Users and Buyers are solely for personal use and not for commercial use, copy, distribute, you can use the website's content.

In case of fraud

All attempts website, the soins.hu to another user's data access, modify the content of the website, the website server hosting power of influence, computer fraud against soins.hu scheme to be a criminal investigation entails the (s) against a (k) tried to commit it.

In case of discord

In case of any disputes which arise between customers and the company, the parties seek to reach an agreement through peaceful means. If it fails, it will be under the jurisdiction of the District Court.

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Use of Cookies

This website / www.soins.hu/ uses cookies. The cookie contains a small file of letters and numbers that you have stored on your computer (terminal), mobile device, where you will visit a particular website.

When you visit a website that uses cookies, it can ask the browser to place one or more cookies on your hard drive where you can store personal identification information.

Later, when you return to the homepage, the browser sends him to the associated cookies. This would allow the site to keep in touch with you, "észbentartsa" the contents of your shopping basket, it allows other store your personalized information.

When you use the original settings of cookies, these activities are not visible, you will not know when your website or install cookies to your browser sends cookies on a website. However, this can be changed separately using any browser settings, before installing a cookie in the browser to ask. You can reduce the life of the cookie until the browser is closed, and much more set.

The www.soins.hu website uses cookies to service only to customers the quality and performance increase.

Cookies disarm

You can also deactivate the browser and disable the installation of cookies, but this can lead to some websites you can use to search or difficulty. All modern browsers the ability to set cookies.